

Canadian Evaluation Society



Professional Development Workshop

*Presented by the
Canadian Evaluation Society
Ontario Chapter:*

Intermediate Level Workshop

Performance Measurement for Improved Results

April 1, 2009

Paul Favaro, Ph.D.

9:00 am - 4:30 pm
(Registration from 8:30 am)
Queen's Park, 900 Bay Street,
2nd Floor, Macdonald Block,
Huron Room

Performance Measurement for Improved Results

Workshop Description

Performance measurement enables organizations to define and use specific indicators to continually measure how well services or programs are leading to the desired results. This workshop provides a step-by-step approach to developing a system for measuring program outcomes and using the results.

Detailed course materials, worksheets, and other tools to help you plan your program's outcome measurement system are provided. A case study approach will be used to inspire participants to effectively measure, improve, and communicate their program results.

Prerequisite:

This course is at the intermediate level and requires a basic understanding of evaluation terms and methodology. Completion of the CES Essential Skills Series, which is regularly offered by the Ontario Chapter, is highly recommended.

Facilitator

Paul Favaro is currently Chief of Assessment and Accountability with the Peel District School Board, Mississauga, Ontario where he is responsible for all research, evaluation, and performance measurement activities in the Board.

Dr. Favaro has lectured extensively in program evaluation, education, and management science, at York University, the University of Guelph, and the University of Waterloo. He has also conducted numerous professional training workshops in outcome monitoring, performance measurement, and program evaluation for the Canadian Education Society and other professional organizations.

Dr. Favaro has served on Boards of a number of organizations including the Program Evaluation Section of the Canadian Psychological Association, the Canadian Evaluation Society Ontario Chapter, and the Canadian Evaluation Society National Council.

**Performance Measurement
for Improved Results**

To Register:

Complete and mail the attached registration form with your cheque payable to "CES Ontario" to

CES Ontario Chapter
c/o Elana Gray
1667 Ruscombe Close
Mississauga, ON, L5J 1Y2

Or provide VISA or MasterCard information, and fax this form to Elana Gray at: **905-855-2079**.

Please register no later than:

March 25, 2009.

Register early, space is limited.

Fees:

The registration fee covers the workshop, a continental breakfast, refreshments, materials, and lunch. Please note, The Ontario Chapter does not charge GST for P.D. events.

\$250 CES Members

\$300 Non-Members

\$110 Full-time Student CES Members*

\$130 Full-time Student Non-Members*

*Student spaces are limited. Proof of full-time student status is required. One student who is willing to assist with hosting the day may attend at no cost. For this opportunity, contact Elana Gray by February 25, 2009.

Cancellations:

We regret that no refunds can be made. However, substitute delegates are welcome.

Membership:

CES annual memberships can be purchased or renewed along with your registration at the rate of:

\$165.00 for individuals

\$60.00 for full-time students

For membership information, please visit the CES web site at:

www.evaluationcanada.ca

**Canadian Evaluation Society Ontario
Chapter Mission:**

To increase the use and quality of evaluation that results in greater effectiveness, efficiency and accountability of policies, programs and services of public and private organizations in Ontario.

For information on the Ontario Chapter of the Canadian Evaluation Society visit us at: www.evaluationontario.ca

Please contact Elana Gray for further information by phone 905-855-2079 or at registrar@evaluationontario.ca.

Registration Form

Name: _____

Organization: _____

Position: _____

Please circle sector:

Government College/University School System
Health Non-profit Social Service Private

Experience in Evaluation _____ year(s)

Mailing Address: _____

City: _____ Postal Code: _____

Phone: _____

Fax: _____

Email: _____

Please check credit card: Visa MasterCard

Card#: _____ Expiry: _____

Name on Card: _____

Signature: _____

Are you currently a CES member? Yes No

Please check your registration status:

CES Member (\$250)

Non-Member (\$300)

Full-time Student CES Member (\$110)

Full-time Student Non-Member (\$130)