BALANCED SCORECARD METRICS

Simcoe Muskoka District Health Unit - *<Insert Program Name>*

MISSION

The Simcoe Muskoka District Health Unit is committed to excellence in promoting and protecting health, and preventing disease and injury. Our goal is to work with individuals, families, communities and agencies to achieve optimal health through the delivery of programs and services.

HEALTH DETERMINANTS AND STATUS

* Measures of population health status
* Population health impact measures
*Health behaviours

	Baseline		Target		2008				
Indicator	Date	Metric	Date	Metric	Q1	Q2	Q3	Q4	Annual

COMMUNITY ENGAGEMENT

* Measures of client satisfaction
* Measures of knowledge and understanding of public health

	Baseline		Target		2008				
Indicator	Date	Metric	Date	Metric	Q1	Q2	Q3	Q4	Annual

RESOURCES & SERVICES

* Measures of financial resources
* Measures of capacity of systems in term sof availability of services or human resources
* Measures of competent workforce(recruitment, retention)

	Baseline		Target		2008				
Indicator	Date	Metric	Date	Metric	Q1	Q2	Q3	Q4	Annual

INTEGRATION & RESPONSIVENESS

* Measures of structural integration
* Measures of staff learning and growth
*Capacity to identify and respond to emerging health issues
*Commitment to research & development; use of standardzied protocols
* Emergency preparedness

	Baseline		Target		2008				
Indicator	Date	Metric	Date	Metric	Q1	Q2	Q3	Q4	Annual